**Interviews with Students**

**Appendix H1: Interviews with Student 1**

**Question 1. What is your experience as a student at the institution?**

*The college is nice, they make a new paint job in the beginning of the year yes. They redo the roof also, because it was bad here in winter the classrooms leak. But the toilet is not nice, toilet is always dirty yes. Also classrooms are not clean all the time. But I think its students, they eat in class and they leave the paper there on the desk or on the floor.*

*Why at this institution must I buy textbooks? At other institutions, they get textbooks for free. They get all the drawing equipment and calculator. Here, I must pay.*

*Management is a problem as they don’t communicate….the timetable is very confusing. When I came here in N4, I didn’t know where I needed to be in class. Nobody explains it to me, I wasn’t sure if I was in group A or group B. I just follow the class. Sometimes I sit here the whole day and there is no class.*

**Question 2. What is your current experience as a student with the teaching strategies used in the classroom?**

*……of the lecturers don’t explain very nicely. Sometimes I leave the class not knowing what is going on. I feel sometimes the lecturers are just not understanding at all. When I ask them to explain again.*

*Lecturers don’t follow the right timetable. Sometimes I’m not sure if it has changed, but lecturers say that they had class beforehand or after the period that we supposed to have class. Most times I think lecturers arrive late for class then change the timetable.*

*After a lesson, it is difficult to know whether we are understanding the work or not as it seems lecturers assume that we understand. Lecturers fail to give relevant feedback after we come with the homework that was given.*

**Question 3. What do you expect from the college?**

*Education and work placement*

**Researcher: Are you saying that the education given is not good at the college?**

*The lecturers are constantly rushing through some of the work. I don’t understand half the things they saying? Maybe it was because of pandemic*

**Question 4. Do you experience challenges and difficulties that deter you from achieving academic success?**

*new lecturers struggle in class, sometime the students tease them because he is new. We struggle because there is a new lecturer that comes in to teach in the other lecturers’ place. But we don’t learn anything from her.*

*I have to work so I can feed me and my brother every day. We don’t have parents to help us. My parents’ died a long time ago so I don’t have support. I don’t have money to come to school or for fees.*

*I did not have good results at the end of grade 11, so the college put me in the NCV programme. I finished up till level 4. But now I’m struggling in the N4 because I did not do the work that is being taught.*

**Question 5. In your opinion are these challenges accommodated in the classroom?**

No sir, I live far and transport is a problem. If the college had transport available for us to come to college.

**Question 6. Do you have personal recommendations to lecturers on their teaching strategies that would assist them to make your current or future experiences better in the classroom?**

*I would like it if lecturers can take us to the workshops more often. I think lots of students like doing practicals. Most of the students cannot understand the work in class.*

**Appendix H2: Interviews with Student 2**

**Question 1. What is your experience as a student at the institution?**

*I would like the college to implement more practical training at the college. There are workshops available that are not utilized. This will help us understand things better. Mr…. takes us on the field to show us the different brick patterns that we do in class. This I think is very helpful. If we could only do this with all our subjects.*

*The college by far has the worst administration department. These ladies do not know how to speak to us. They are so rude towards students. One of the students was telling me that she actually cried after one of the admin ladies was screaming at her. We don’t get any proper assistance from the administration. I was am more worried about whether my registration has been sorted out, otherwise, I will not get resulted.*

*….the staff do not communicate when there is no class. I travel from far just to come to college and find that the timetable has changed. I don’t think it’s right as I wasted my mother’s travel money.*

**Question 2. What is your current experience as a student with the teaching strategies used in the classroom?**

*The lecturer doesn’t even give an introduction in the lesson he just expects us to know what is going on in class. I never did this work before.*

*I think that some lecturers don’t plan their lessons like they are supposed to. Also, some of them give us added irrelevant material that makes us more confused at the end of the lesson.*

*Lecturers do not give us time to wrap our heads around what has been taught, they just immediately start with the next module or chapter. I think students must be allowed space to think and consume the knowledge that has been given to us.*

**Question 3. What do you expect from the college?**

*I thought there was sports here at the college*

**Researcher: So from an academic point of view what do you expect the college to help you?**

*I have no comment sir, because the lecturers here they don’t explain enough and they explain fast.*

**Question 4. Do you experience challenges and difficulties that deter you from achieving academic success?**

*the teacher does not know how to explain the work to us. But most times we understand when we help each other, He has a lot of experience in the industry, but that does not always help us. He just reads from the book all the time*

*Sometimes I can’t come to school because of the gangsterism in our area. The gangsters shoot you even if you just walking down the street. They run through our houses like it’s a battlefield. They killed my brother.*

*I’m struggling to cope with the NATED programme. It feels as if the teacher is not teaching us the work that we must know. I finished my grade 12, but it feels as if I am going backwards.*

**Question 5. In your opinion are these challenges accommodated in the classroom?**

*Sir, this college, the lecturers’ don’t consider us. At school it was nice but know that my subjects I took was wrong.*

**Question 6. Do you have personal recommendations to lecturers on their teaching strategies that would assist them to make your current or future experiences better in the classroom?**

*Lecturers must show more videos so we can see what they are talking about in class.*

**Appendix H3: Interviews with Student 3**

**Question 1. What is your experience as a student at the institution?**

*Sir with the COVID 19 pandemic I feel that the college does not have enough ventilation in the classroom at the classroom in Room 61 all the windows cannot open. They are all riveted closed.*

*……also I have a big problem with the way the administration deals with the student. I know students are scared to go to enquire about anything at the admin.*

*Some lecturers do not respect other lecturers time slots. They tend to teach over the time allocated. Not all students do all 4 subjects so when we get to class, time is wasted waiting for the rest of the class to come before the lecturer can start.*

**Question 2. What is your current experience as a student with the teaching strategies used in the classroom?**

*I like Mr X he has a nice way of teaching and he is very considerate he takes us to workshops and shows us what the materials look like, but I think some students take advantage of his goodness. He always asks if you are ok and if there is anything that we need to talk to him about, we should speak to him.*

*I think there are lecturers that are struggling financially. They are just teaching to put food on the table. This might lead to lecturers giving unprepared lessons as they come to class not knowing where to start.*

*Lecturers do not allow the students to grasp what has been taught. I think that lecturers must allow time during class for a class discussion as this may allow lecturers to see if we understand what was being taught. I think we as a student can also learn off each other.*

**Question 3. What do you expect from the college?**

*I expect education from the college! Which we not getting*

*Experience of working, like for example how to work on site. Lecturers must take us to the workshops for practicals so we can get experience for working.*

**Question 4. Do you experience challenges and difficulties that deter you from achieving academic success?**

*the lecturer teachers from the question paper. He never explains things out of the book. He gets the memo and reads the answers to us.*

*We don’t have money sir, we don’t have food, sometimes we cannot buy electricity in the house so I cannot do homework. I must sometimes sit with a candle. When I come to school sometimes I am very hungry I cannot think.*

*I have never done drawings on school. Now I must do it in N4 and I don’t know how. I’m struggling, I’m trying to work with some of my college students.*

**Question 5. In your opinion are these challenges accommodated in the classroom?**

*No none!*

**Researcher: Could you explain why you say no?**

*Online learning is difficult I can’t cope with the way lecturers teach. Senior lecturers does not speak to us as students*

**Question 6. Do you have personal recommendations to lecturers on their teaching strategies that would assist them to make your current or future experiences better in the classroom?**

*I think the syllabus must be updated, the lecturers are teaching irrelevant work to us. The material in the textbooks is very old. One day I saw a syllabus that was last updated in 1976. We are using more advanced strategies in the industry.*

**Appendix H4: Interviews with Student 4**

**Question 1. What is your experience as a student at the institution?**

*The college is not transparent with us when it comes to COVID 19. Last week there was a lecturer that had COVID and we only found out the next week. He was teaching us that whole week. There is no ventilation in the classrooms and some of the classes are damaged or not maintained well. I think the teachers must be more strict with the students.*

*…..two occasions that I did not get resulted. I spoke to the admin lady a few times that trimester to make sure that my registration was correct. Every time she sends me away to come back later. Afterwards, I found out that I was not registered properly. This wasted my time at the college because I had to redo subjects again. I don’t have money to redo.*

*For some students, we have to attend an academic support class because we did not perform academically. But the timetable is never aligned. I sometimes miss another class to attend an academic support class. In that case, I will always be behind with work.*

**Question 2. What is your current experience as a student with the teaching strategies used in the classroom?**

*…..at times I can't concentrate in class. I'm hungry, sometimes I don’t eat in the evening or in the morning. When the teacher is teaching I'm having difficulty understanding.*

*Lecturers teach certain topics without teaching aids and this results to most of us students not understanding the topic in discussion. Most times its due to their resources not working from time to time. This takes up time from our lesson. But if lecturers were prepared they would be able to make other arrangements for teaching aids.*

*There are students in class that miss behaves, they make a noise and disturb the rest of us. I feel that the lectures do not reprimand them. This creates problems for other students as we cannot learn.*

**Question 3. What do you expect from the college?**

*To achieve what I want*

**Researcher: What do you mean by this?**

*I want to be successful and I want to get qualified. Some of the lecturers can help me get what I want because they know a lot about*

**Question 4. Do you experience challenges and difficulties that deter you from achieving academic success?**

*I am always late for college. The lecturer does not understand when I explain that I don’t have money to take a bus. I can only take a bus to college after 8 am because it is cheaper. Then I get to college at 9 am.*

*My parents’ are divorced, and I live with my mother but on a regular basis my mother goes to work overseas and I must stay at home alone. My father does not come and look after me so most times my grandfather comes to look after me.*

*Some of the teachers at the college don’t realise that some of the work that we do in class, we have never done on school.*

**Question 5. In your opinion are these challenges accommodated in the classroom?**

*Yes, its hard though, but I try and cope and focus with them*

**Question 6. Do you have personal recommendations to lecturers on their teaching strategies that would assist them to make your current or future experiences better in the classroom?**

*I would like the lecturer to be more positive and try and encourage students. I think lectures are lacking this in class.*

**Appendix H5: Interviews with Student 5**

**Question 1. What is your experience as a student at the institution?**

*My experience as a student was not enjoyable*

*No comment sir! Not very fond of teaching methods used at the college sir*

**Question 2. What is your current experience as a student with the teaching strategies used in the classroom?**

*….. yes I was at the student support office but a lot of the time she is not there. I speak to her about my problems with lecturers because I don’t understand. …… lecturer speaks too fast and other teachers always give homework. I don’t have a place at home to do homework. I don’t have a table or equipment.*

*The COVID 19 created a high rate of absenteeism in the college. This leaves us with nowhere to go sometimes we are sent to other lecturers to be looked after, but we are left to work on our own.*

*I feel that the classroom is very boring, where students do not engage in class. There is no excitement coming from students. Some even fall asleep. Lecturers don’t use methods that excite the class or make it lively so that we feel like engaging. Sometimes I get the impression that lecturers are not passionate.*

**Question 3. What do you expect from the college?**

*I expect lecturers to speak appropriately to students*

*To understand and reason with students regarding their problems that they have.*

*Also more communication from management to students*

**Question 4. Do you experience challenges and difficulties that deter you from achieving academic success?**

*I must work, to pay for food in the house. In the morning I must take my brother to school. Sometimes I can’t come to college because I’m tired.*

*I have difficulty coming to college most days as I must travel. There is no trains and I must take too many taxies to get to college. When I take a taxi it's very early in the morning and I will get robbed. They already took my phone and school bag twice. Sometimes I come to the taxi rank, then there is a taxi violence and they shooting at taxi drivers.*

*In school, we did not have a choice but to do Mathematics Literacy as a subject. Here at College, we are just using pure Mathematics and the last time I did it was in grade 9.*

**Question 5. In your opinion are these challenges accommodated in the classroom?**

*No!*

**Researcher: Can you please explain why you say no?**

*The lecturers just don’t understand what we as students go through in our personal lives. Most times I get very frustrated and I don’t like talking about it sir*

**Question 6. Do you have personal recommendations to lecturers on their teaching strategies that would assist them to make your current or future experiences better in the classroom?**

*Lecturers are rushing to get the syllabus done. I think they must not rush and speak slower so that we can understand.*

*lecturer need to know how to properly communicate to students, no shouting, anger, discriminating, mocking and judging of students.*