

FILE	POPULATION	GENDER	AGE	EMPLOYMENT	OCCUPATION
Resposnse 1	Black	Female	36	Empoyed	Nursing incharge
Resposnse 10	Black	Male	(missing)	Not specified	Not specified
Resposnse 11	Black	Female	36	Empoyed	Data Capturer
Resposnse 12	Black	Male	42	Empoyed	Specialist
Resposnse 13	Black	Male	40	Empoyed	Specialist
Resposnse 14	Indian	Male	45	Empoyed	Executive
Resposnse 2	Black	Female	47	Empoyed	Not specified
Resposnse 3	Black	Male	46	Empoyed	Manager
Resposnse 4	Black	Male	50	Empoyed	Not specified
Resposnse 5	Black	Male	31	Empoyed	Data Capturer
Resposnse 6	Black	Male	36	Empoyed	Data Capturer
Resposnse 7	Black	Male	30	Empoyed	Educator
Resposnse 8	Black	Female	33	Empoyed	Educator
Resposnse 9	Black	Male	36	Empoyed	Not specified

Category	Code	Case
To determine the practicality of the broadband contract period (Research Q1)	Quality of deployed services	Response 5
To determine the practicality of the broadband contract period (Research Q1)	Duration of free Wi-Fi internet services	Response 5
To determine the practicality of the broadband contract period (Research Q1)	Uses of the free Broadband Wi-Fi internet	Response 5
To determine the practicality of the broadband contract period (Research Q1)	Advantages and disadvantages of having/not having free Broadband Wi-Fi Internet	Response 5
To determine the practicality of the broadband contract period (Research Q1)	Duration of free Wi-Fi internet services	Response 6
To determine the practicality of the broadband contract period (Research Q1)	Insignificant information	Response 6
To determine the practicality of the broadband contract period (Research Q1)	Advantages and disadvantages of having/not having free Broadband Wi-Fi Internet	Response 6
To determine the practicality of the broadband contract period (Research Q1)	Duration of free Wi-Fi internet services	Response 7
To determine the practicality of the broadband contract period (Research Q1)	Uses of the free Broadband Wi-Fi internet	Response 7
To determine the practicality of the broadband contract period (Research Q1)	Uses of the free Broadband Wi-Fi internet	Response 7
To determine the practicality of the broadband contract period (Research Q1)	Advantages and disadvantages of having/not having free Broadband Wi-Fi Internet	Response 7
To determine the practicality of the broadband contract period (Research Q1)	Duration of free Wi-Fi internet services	Response 8
To determine the practicality of the broadband contract period (Research Q1)	Uses of the free Broadband Wi-Fi internet	Response 8
To determine the practicality of the broadband contract period (Research Q1)	Advantages and disadvantages of having/not having free Broadband Wi-Fi Internet	Response 8
To determine the practicality of the broadband contract period (Research Q1)	Uses of the free Broadband Wi-Fi internet	Response 8
To determine the practicality of the broadband contract period (Research Q1)	Quality of deployed services	Response 8
To determine the practicality of the broadband contract period (Research Q1)	Duration of free Wi-Fi internet services	Response 9
To determine the practicality of the broadband contract period (Research Q1)	Uses of the free Broadband Wi-Fi internet	Response 9

Text	Coder	Date	Words	% Words
+ 4 years, Wi-Fi will work for certain days then goes off, it never last the whole month	Admin	2021/01/14	18	2,90%
For data capturing process, CCMD decanting, patients or remote dispensing medicatio	Admin	2021/01/14	22	3,50%
For data capturing process, CCMD decanting, patients or remote dispensing medicatio	Admin	2021/01/14	22	3,50%
Unavailability hinders one from attending meetings virtually or training since there is C	Admin	2021/01/14	35	5,60%
Unavailability hinders one from attending meetings virtually or training since there is C	Admin	2021/01/14	35	5,60%
The on and off internet services hinders day to day duties at the clinic regarding data c	Admin	2021/01/14	25	4,00%
5 years, but not working	Admin	2021/01/14	5	1,10%
Social media.	Admin	2021/01/14	2	0,40%
Very bad sometimes poor signal	Admin	2021/01/14	5	1,10%
To make sure they fund free Wi-Fi internet and always maintain the signal to be strong	Admin	2021/01/14	17	3,80%
About five years. Sometimes its working and sometimes its not working. Currently its is	Admin	2021/01/14	23	4,70%
Capture data online, send our report to the subdistrict.	Admin	2021/01/14	9	1,90%
Capture data online, send our report to the subdistrict.	Admin	2021/01/14	9	1,90%
Updating information on time, delaying reporting system	Admin	2021/01/14	7	1,40%
Not applicable.	Admin	2021/01/14	2	0,40%
Challenges is on and off and it takes time to fix it because people they come far from J	Admin	2021/01/14	19	3,90%
Almost two years having able to utilise the service. Also noting that a user is allocated	Admin	2021/01/14	44	6,40%
Downloading documents/information pertaining to all aspects of researching, studying	Admin	2021/01/14	12	1,70%
Downloading documents/information pertaining to all aspects of researching, studying	Admin	2021/01/14	12	1,70%
Lack of good signal, unreliable connection, low speed and weak quality bandwidth. Wh	Admin	2021/01/14	23	3,30%
8 MONTHS, because I needed reliable internet connectivity for my family at an afforda	Admin	2021/01/14	15	2,70%
8 MONTHS, because I needed reliable internet connectivity for my family at an afforda	Admin	2021/01/14	15	2,70%
For studying, Netflix, social medial, downloading music and reading newspapers.	Admin	2021/01/14	10	1,80%
For studying, Netflix, social medial, downloading music and reading newspapers.	Admin	2021/01/14	10	1,80%
...No	Admin	2021/01/14	1	0,10%
...Yes, being always connected is essential to my job function and it has become incre	Admin	2021/01/14	36	3,70%
...Yes, being always connected is essential to my job function and it has become incre	Admin	2021/01/14	36	3,70%
4 -5 years, But at the moment is not working fully functioning as we are presently havin	Admin	2021/01/14	21	3,40%
Work related issues, HPRS, Data Reporting, etc	Admin	2021/01/14	7	1,10%
Delay in productivity and sending work/data to senior management	Admin	2021/01/14	10	1,60%
+ 4 years. On	Admin	2021/01/14	3	0,60%
For sending Reports	Admin	2021/01/14	3	0,60%
It assisting sending total report to the district.	Admin	2021/01/14	8	1,60%
4 years. But it is no longer working	Admin	2021/01/14	8	1,20%
For administration and for learners when they research	Admin	2021/01/14	8	1,20%
The school buys data, because we need to communicate and send information to the c	Admin	2021/01/14	18	2,70%
The school buys data, because we need to communicate and send information to the c	Admin	2021/01/14	18	2,70%

Text	Coder	Date	Words	% Words
4 years, it still exists but not stable	Admin	2021/01/14	8	1,60%
4 years, it still exists but not stable	Admin	2021/01/14	8	1,60%
For capturing daily data (HPRS, Ideal Clinic Monitoring System, DHIS and PEC)	Admin	2021/01/14	12	2,40%
It has affected our day-to-day work in such a way that we ended buying our-selfs mode	Admin	2021/01/14	26	5,30%
4 years. Off currently they switch power off at the tower. Reason being it consume a lo	Admin	2021/01/14	19	3,60%
Free Wi-Fi	Admin	2021/01/14	3	0,60%
We cannot do everyday work like reporting shortage of medicine	Admin	2021/01/14	10	1,90%
2 years of properly working internet. It has since stopped working due to unforeseen ci	Admin	2021/01/14	30	4,00%
We use it for research purposes, downloading resources for specific subjects and topi	Admin	2021/01/14	13	1,70%
Due to lack of resources especially in terms of lab apparatuses, when the internet is av	Admin	2021/01/14	27	3,60%
Due to lack of resources especially in terms of lab apparatuses, when the internet is av	Admin	2021/01/14	27	3,60%
More than 3 years and its currently not functioning well	Admin	2021/01/14	10	2,00%
I use it for capturing the DHIS system and for email.	Admin	2021/01/14	11	2,20%
The unavailability have delayed my work and reporting	Admin	2021/01/14	8	1,60%
Yes, is very important as it can also help in many different aspects, e.g. students who	Admin	2021/01/14	23	4,50%
The Wi-Fi is available only for few days and sometimes its available for few hours in a	Admin	2021/01/14	34	6,70%
5 years, we are having problem because it is not working all the time.	Admin	2021/01/14	14	2,10%
Work related issues such as sending emails and ordering of medication	Admin	2021/01/14	11	1,70%

Code	Case	Text	Coder	Date
Enduser affordability to take up Broadband Wi-Fi internet services	Response 1	Clinic – We cannot take over payment of broadband internet services because budget	Admin	2021/01/14
Amount end-user is prepared to pay	Response 1	Individually I would pay R150.	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 1	Individually I would pay R150.	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 1	According to my affordability R100 – R150 I can prepared to pay for data. I have financ	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 10	No, they won't be able to pay because of poor service delivery	Admin	2021/01/14
Amount end-user is prepared to pay	Response 11	Unable to pay these services	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 11	Unable to pay these services	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 12	Honestly speaking, this should come at the zero cost, unemployed people also require	Admin	2021/01/14
Amount end-user is prepared to pay	Response 12	Honestly speaking, this should come at the zero cost, unemployed people also require	Admin	2021/01/14
Amount end-user is prepared to pay	Response 13	R100.....	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 13	The amount equates to the amount of data that I normally use on my cell phone	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 14	Generally schools should be provided access to broadband services that are free of ch	Admin	2021/01/14
Amount end-user is prepared to pay	Response 14Up to R500 pm for fast access, R250 for 10 mbs	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 14Up to R500 pm for fast access, R250 for 10 mbs	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 14	...I am prepared to pay more for faster speeds, although the access should be uncapp	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 2	No. Clinic does not have budget for payments as it was not planned with them before	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 2	No budget allocated for it	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 3	No. Clinic does not have budget for payments as it was not planned with them before	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 4	My school depends on section 21 from the Department, we will not be able to pay for t	Admin	2021/01/14
Amount end-user is prepared to pay	Response 4	If I can pay, maybe R300 per month.	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 4	If I can pay, maybe R300 per month.	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 4	I am prepared to pay that amount because learners in my school do not pay school fee	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 5	No, Budget might be the problem.....	Admin	2021/01/14
Amount end-user is prepared to pay	Response 5	Maybe R100.	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 5	Is the amount I can afford	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 6	No. No budget.	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 7	No. because the institution relies solely on funds from the government and there is no	Admin	2021/01/14
Amount end-user is prepared to pay	Response 7	Between R150.00 – R350.00 each month	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 7	It is the amount that will be best suited for structured internet services which will only b	Admin	2021/01/14
Amount end-user is prepared to pay	Response 8	R250 month.	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 9	No, we cannot afford to pay it because we are leaving in a rural area whereby the com	Admin	2021/01/14
Amount end-user is prepared to pay	Response 9	Unemployment is too high in this part of the municipality, so we cannot afford to pay.	Admin	2021/01/14
Enduser affordability to take up Broadband Wi-Fi internet services	Response 9	Unemployment is too high in this part of the municipality, so we cannot afford to pay	Admin	2021/01/14

Words	% Words
18	2,90%
5	0,80%
5	0,80%
19	3,10%
13	2,90%
5	1,00%
5	1,00%
15	2,20%
15	2,20%
1	0,20%
16	2,80%
70	7,20%
11	1,10%
11	1,10%
15	1,50%
16	2,60%
5	0,80%
16	3,20%
20	3,00%
8	1,20%
8	1,20%
25	3,70%
6	1,20%
2	0,40%
6	1,20%
3	0,60%
26	3,50%
7	0,90%
37	4,90%
2	0,40%
29	4,40%
16	2,40%
16	2,40%

Code	Case	Text	Coder
Service provider affordability to offer services	Response 1	Clinic – We cannot take over payment of broadband internet services because budget is m	Admin
Service provider affordability to offer services	Response 10	No, they won't be able to pay because of poor service delivery.	Admin
Service provider affordability to offer services	Response 12	They invoice municipalities or entity they provide services to them	Admin
Infrastructure usability upon expiry of contract	Response 12	If the infrastructure is not used or maintained, that really pose a serious challenge. The infra	Admin
Advantages/disadvantages of not renewing Internet services contract	Response 12	If the infrastructure is not used or maintained, that really pose a serious challenge. The infra	Admin
Possible options for service provider to make profi/generate revenue	Response 12	The option will be to lease them to other service provider.	Admin
Advantages/disadvantages of not renewing Internet services contract	Response 12	The option will be to lease them to other service provider	Admin
Advantages/disadvantages of not renewing Internet services contract	Response 12	Yes, they should make provision of funds when drafting/requesting annual budgets.	Admin
Possible options for service provider to make profi/generate revenue	Response 13	They can propose to carry-out some of the obligations of MNOs, like broadband school's cc	Admin
Service provider affordability to offer services	Response 13	They can propose to carry-out some of the obligations of MNOs, like broadband school's cc	Admin
Possible options for service provider to make profi/generate revenue	Response 13	It will be vendalised by the community or mobile network operators can utilise the infrastruc	Admin
Advantages/disadvantages of not renewing Internet services contract	Response 13	It will be vendalised by the community or mobile network operators can utilise the infrastruc	Admin
Service provider affordability to offer services	Response 13	It will be vendalised by the community or mobile network operators can utilise the infrastruc	Admin
Possible options for service provider to make profi/generate revenue	Response 13	In my view, only private schools or clinics can take over the broadband internet service bec	Admin
Possible options for service provider to make profi/generate revenue	Response 13	SMME must come with a strategy of gaining profit while providing broadband services, they	Admin
Possible options for service provider to make profi/generate revenue	Response 14	SMMEs provide wifi hotspots wherever there is a backhaul solution available. Going forward	Admin
Advantages/disadvantages of not renewing Internet services contract	Response 14	We have noticed that the infrastructure falls into disrepair and is no longer utilised	Admin
Infrastructure usability upon expiry of contract	Response 14	We have noticed that the infrastructure falls into disrepair and is no longer utilised	Admin
Possible options for service provider to make profi/generate revenue	Response 14	...Using off the shelf equipment would ensure that the infrastructure cost is kept as low as p	Admin
Possible options for service provider to make profi/generate revenue	Response 14	Generally schools should be provided access to broadband services that are free of charge	Admin
Possible options for service provider to make profi/generate revenue	Response 14	You can draw my recommendations based on my previous responses, but in a nutshell, a c	Admin
Advantages/disadvantages of not renewing Internet services contract	Response 4	If the contract is not renewed users will suffer. There will be not be proper communication e	Admin
Service provider affordability to offer services	Response 6	They can't make any revenue	Admin
Advantages/disadvantages of not renewing Internet services contract	Response 7	Th unused infrastructure usually are left unused until a pointy they are damaged or sometim	Admin
Infrastructure usability upon expiry of contract	Response 7	Th unused infrastructure usually are left unused until a pointy they are damaged or sometim	Admin

Date	Words	% Words
2021/01/14	18	2,90%
2021/01/14	13	2,90%
2021/01/14	10	1,50%
2021/01/14	21	3,10%
2021/01/14	21	3,10%
2021/01/14	11	1,60%
2021/01/14	11	1,60%
2021/01/14	12	1,70%
2021/01/14	24	4,30%
2021/01/14	24	4,30%
2021/01/14	15	2,70%
2021/01/14	15	2,70%
2021/01/14	15	2,70%
2021/01/14	33	5,90%
2021/01/14	19	3,40%
2021/01/14	54	5,50%
2021/01/14	14	1,40%
2021/01/14	14	1,40%
2021/01/14	38	3,90%
2021/01/14	70	7,20%
2021/01/14	79	8,10%
2021/01/14	26	3,90%
2021/01/14	6	1,10%
2021/01/14	25	3,30%
2021/01/14	25	3,30%

Code	Case
Less significant information	Response 1
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 1
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 1
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 1
Less significant information	Response 1
Challenges experienced during the Free Braodband Wi-Fi Internet service period	Response 1
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 1
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 1
Less significant information	Response 10
Recommendations by the participants	Response 10
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 10
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 11
Effectiveness of the ICT Policies, Regulations and Strategies	Response 11
Challenges experienced during the Free Braodband Wi-Fi Internet service period	Response 11
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 11
Recommendations by the participants	Response 11
Less significant information	Response 12
Less significant information	Response 12
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 12
Effectiveness of the ICT Policies, Regulations and Strategies	Response 12
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 12
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 12
Effectiveness of the ICT Policies, Regulations and Strategies	Response 12
Effectiveness of the ICT Policies, Regulations and Strategies	Response 12
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 12
Challenges experienced during the Free Braodband Wi-Fi Internet service period	Response 12
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 12
Recommendations by the participants	Response 12
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 13
Effectiveness of the ICT Policies, Regulations and Strategies	Response 13
Effectiveness of the ICT Policies, Regulations and Strategies	Response 13
Challenges experienced during the Free Braodband Wi-Fi Internet service period	Response 13
Challenges experienced during the Free Braodband Wi-Fi Internet service period	Response 13
Less significant information	Response 14
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 14
Challenges experienced during the Free Braodband Wi-Fi Internet service period	Response 14
Effectiveness of the ICT Policies, Regulations and Strategies	Response 14

Code	Case
Effectiveness of the ICT Policies, Regulations and Strategies	Response 14
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 14
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 14
Effectiveness of the ICT Policies, Regulations and Strategies	Response 14
Effectiveness of the ICT Policies, Regulations and Strategies	Response 14
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 14
Recommendations by the participants	Response 14
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 14
Effectiveness of the ICT Policies, Regulations and Strategies	Response 2
Effectiveness of the ICT Policies, Regulations and Strategies	Response 2
Effectiveness of the ICT Policies, Regulations and Strategies	Response 2
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 2
Challenges experienced during the Free Braodband Wi-Fi Internet service period	Response 2
Recommendations by the participants	Response 2
Less significant information	Response 3
Effectiveness of the ICT Policies, Regulations and Strategies	Response 3
Less significant information	Response 3
Less significant information	Response 3
Challenges experienced during the Free Braodband Wi-Fi Internet service period	Response 3
Recommendations by the participants	Response 3
Effectiveness of the ICT Policies, Regulations and Strategies	Response 4
Less significant information	Response 4
Effectiveness of the ICT Policies, Regulations and Strategies	Response 4
Challenges experienced during the Free Braodband Wi-Fi Internet service period	Response 4
Recommendations by the participants	Response 4
Effectiveness of the ICT Policies, Regulations and Strategies	Response 5
Effectiveness of the ICT Policies, Regulations and Strategies	Response 5
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 5
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 5
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 5
Challenges experienced during the Free Braodband Wi-Fi Internet service period	Response 5
Recommendations by the participants	Response 5
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 6
Effectiveness of the ICT Policies, Regulations and Strategies	Response 6
Challenges experienced during the Free Braodband Wi-Fi Internet service period	Response 6
Less significant information	Response 6
Recommendations by the participants	Response 6

Code	Case
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 7
Effectiveness of the ICT Policies, Regulations and Strategies	Response 7
Effectiveness of the ICT Policies, Regulations and Strategies	Response 7
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 7
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 7
Challenges experienced during the Free Braodband Wi-Fi Internet service period	Response 7
Recommendations by the participants	Response 7
Less significant information	Response 8
Less significant information	Response 8
Challenges experienced during the Free Braodband Wi-Fi Internet service period	Response 8
Recommendations by the participants	Response 8
Effectiveness of the ICT Policies, Regulations and Strategies	Response 9
Effectiveness of the ICT Policies, Regulations and Strategies	Response 9
Effectiveness of the ICT Policies, Regulations and Strategies	Response 9
ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability	Response 9
Effectiveness of the ICT Policies, Regulations and Strategies	Response 9
Challenges experienced during the Free Braodband Wi-Fi Internet service period	Response 9
Challenges experienced during the Free Braodband Wi-Fi Internet service period	Response 9

Text	Coder	Date	Words	% Words
I don't know anything of ICT	Admin	2021/01/14	7	1,10%
I don't know anything of ICT	Admin	2021/01/14	7	1,10%
I don't know of any ICT services regulations but in my view it seems like there	Admin	2021/01/14	26	4,20%
I don't know any ICT coordination level at any government sphere. No commu	Admin	2021/01/14	24	3,90%
I don't know any ICT coordination level at any government sphere. No commu	Admin	2021/01/14	24	3,90%
The on and off internet services hinders day to day duties at the clinic regardin	Admin	2021/01/14	25	4,00%
Communication between affected stakeholders	Admin	2021/01/14	4	0,60%
Involvement of the stakeholders to take part actively Hold quarterly meetings t	Admin	2021/01/14	16	2,60%
Very bad sometimes poor signal.	Admin	2021/01/14	5	1,10%
To make sure they fund free Wi-Fi internet and always maintain the signal to b	Admin	2021/01/14	17	3,80%
To make sure they fund free Wi-Fi internet and always maintain the signal to b	Admin	2021/01/14	17	3,80%
It might be there but not fully implemented	Admin	2021/01/14	8	1,60%
It might be there but not fully implemented.	Admin	2021/01/14	8	1,60%
Challenges is on and off and it takes time to fix it because people they come fa	Admin	2021/01/14	19	3,90%
To appoint local companies to manage our built network	Admin	2021/01/14	9	1,90%
To appoint local companies to manage our built network	Admin	2021/01/14	9	1,90%
Internet makes life easier; the world is preaching for everything to be digitized,	Admin	2021/01/14	31	4,50%
They invoice municipalities or entity they provide services to them.	Admin	2021/01/14	10	1,50%
Yes	Admin	2021/01/14	1	0,10%
Yes, national Integrated ICT policy green paper and national Digital future skill	Admin	2021/01/14	19	2,80%
Yes, national Integrated ICT policy green paper and national Digital future skill	Admin	2021/01/14	19	2,80%
Yes, if they if they are well formulated and structured. They will better the living	Admin	2021/01/14	19	2,80%
Yes, if they if they are well formulated and structured. They will better the living	Admin	2021/01/14	19	2,80%
In spelling out the principle of inter-governmental mandate, is to establish and	Admin	2021/01/14	36	5,20%
In spelling out the principle of inter-governmental mandate, is to establish and	Admin	2021/01/14	36	5,20%
Lack of good signal, unreliable connection, low speed and weak quality bandw	Admin	2021/01/14	23	3,30%
Education and training to our community members which should instil the nece	Admin	2021/01/14	20	2,90%
Education and training to our community members which should instil the nece	Admin	2021/01/14	20	2,90%
yes	Admin	2021/01/14	1	0,20%
In my view the government has the strategy, but it is legging out on the implem	Admin	2021/01/14	17	3,00%
Yes, they do, but enforcement on implementation of the services is ignored.	Admin	2021/01/14	12	2,10%
Yes, they do, but enforcement on implementation of the services is ignored.	Admin	2021/01/14	12	2,10%
Not enough capacity is provided	Admin	2021/01/14	5	0,90%
.....Generally at hotspots such as airports/conference venues etc. whe	Admin	2021/01/14	22	2,20%
...Not fully. Although government has prioritised access to broadband for rural	Admin	2021/01/14	104	10,60%
...Not fully. Although government has prioritised access to broadband for rural	Admin	2021/01/14	104	10,60%
...Not fully. Although government has prioritised access to broadband for rural	Admin	2021/01/14	104	10,60%

Text	Coder	Date	Words	% Words
...I do not think that the ICT strategy is the issue. The issue is the application of	Admin	2021/01/14	33	3,40%
...I do not think that the ICT strategy is the issue. The issue is the application of	Admin	2021/01/14	33	3,40%
Yes, the proposed high demand spectrum auction will have several clauses that	Admin	2021/01/14	43	4,40%
Yes, the proposed high demand spectrum auction will have several clauses that	Admin	2021/01/14	43	4,40%
.....I am not aware of this initiative, although in general, I would think that inter	Admin	2021/01/14	43	4,40%
.....I am not aware of this initiative, although in general, I would think that inter	Admin	2021/01/14	43	4,40%
You can draw my recommendations based on my previous responses, but in a	Admin	2021/01/14	79	8,10%
You can draw my recommendations based on my previous responses, but in a	Admin	2021/01/14	79	8,10%
Do not know if there are any policies. But if there are any they do not respond	Admin	2021/01/14	24	3,90%
I don't know but if there is any strategy, I don't think its aligned with the policy.	Admin	2021/01/14	19	3,10%
I don't know of any ICT services regulations but in my view it seems like there	Admin	2021/01/14	26	4,20%
Ratlou Health Department know notyhing on broadband Wi-Fi internet services	Admin	2021/01/14	30	4,90%
Interruption of services. Wi-Fi has been off for months, internet problems not s	Admin	2021/01/14	30	4,90%
There must be active intergovernmental coordination facility to be informed tim	Admin	2021/01/14	39	6,30%
The department is the one that is responsible for the payment	Admin	2021/01/14	11	2,20%
No	Admin	2021/01/14	1	0,20%
Yes, The area is around/situated next to the Botswana Border so most of the ti	Admin	2021/01/14	28	5,60%
Ratlou is most rural area in Ngaka Modiri District and it is composed of villages	Admin	2021/01/14	20	4,00%
It goes on and off.	Admin	2021/01/14	5	1,00%
To improve services	Admin	2021/01/14	3	0,60%
The government take us to the ICT workshops. But unfortunately, when we wa	Admin	2021/01/14	25	3,70%
Yes, The area is around/situated next to the Botswana Border so most of the ti	Admin	2021/01/14	28	4,20%
I do not think that they play a role, because in my area I do not Internet in my s	Admin	2021/01/14	43	6,40%
As I have stated earlier, our internet was working for the past 3 years, since 20	Admin	2021/01/14	28	4,20%
The department of Education, Communications, and Cooperative Governance	Admin	2021/01/14	43	6,40%
No	Admin	2021/01/14	1	0,20%
I do not think it does	Admin	2021/01/14	6	1,20%
I do not think it does	Admin	2021/01/14	6	1,20%
Yes. Especially for school regarding school researchers and other information	Admin	2021/01/14	11	2,20%
To enable access to information and social connection	Admin	2021/01/14	8	1,60%
Low connection	Admin	2021/01/14	2	0,40%
Block download of multimedia Should have time for operation operate day to d	Admin	2021/01/14	13	2,60%
No.	Admin	2021/01/14	1	0,20%
No.	Admin	2021/01/14	1	0,20%
They are failing to ensure the sustainability because we always call and report	Admin	2021/01/14	17	3,20%
They are failing to ensure the sustainability because we always call and report	Admin	2021/01/14	17	3,20%
Our government must always make sure that they build a team to ensure the s	Admin	2021/01/14	23	4,40%

Text	Coder	Date	Words	% Words
Policies do respond to sustainability the difference is only in implementation of	Admin	2021/01/14	51	6,80%
Policies do respond to sustainability the difference is only in implementation of	Admin	2021/01/14	51	6,80%
As long as the service providers or organizations appointed to see through the	Admin	2021/01/14	38	5,10%
As long as the service providers or organizations appointed to see through the	Admin	2021/01/14	38	5,10%
It plays a big role in ensuring that there is/are services given to the community.	Admin	2021/01/14	16	2,10%
Rights of the landowner's payment from the installation of such equipment. So	Admin	2021/01/14	40	5,30%
advocacy of the importance of the internet. There must be regular monitoring	Admin	2021/01/14	19	2,50%
Because the Wi-Fi is very important to me.	Admin	2021/01/14	9	1,80%
Yes, is very important as it can also help in many different aspects, e.g. studen	Admin	2021/01/14	23	4,50%
The Wi-Fi is available only for few days and sometimes its available for few ho	Admin	2021/01/14	34	6,70%
I recommend that the Wi-Fi be available everyday as that may improve our dai	Admin	2021/01/14	18	3,50%
No, the government does not respond to any of the queries with regards to sus	Admin	2021/01/14	19	2,90%
I would say yes but only in the high cities whereby everything is accessible and	Admin	2021/01/14	19	2,90%
In my personal point of view, the government does not play an important role in	Admin	2021/01/14	25	3,80%
In my personal point of view, the government does not play an important role in	Admin	2021/01/14	25	3,80%
I would rather say the government does not take any responsibility for sustaini	Admin	2021/01/14	32	4,90%
I would rather say the government does not take any responsibility for sustaini	Admin	2021/01/14	32	4,90%
Based on my experience, the free broadband Wi-Fi internet services is the pro	Admin	2021/01/14	29	4,40%

List of codes

Category

To determine the practicality of the broadband contract period (Research Q1)

To determine the practicality of the broadband contract period (Research Q1)

To determine the practicality of the broadband contract period (Research Q1)

To determine the practicality of the broadband contract period (Research Q1)

To determine the practicality of the broadband contract period (Research Q1)

To measure the possibility of the end-user's (i.e. ordinary municipal residents) ability to take up services for themselves upon expiry of

To measure the possibility of the end-user's (i.e. ordinary municipal residents) ability to take up services for themselves upon expiry of

Is to establish as to whether the appointed service provider is able to continue providing services beyond the government subsidy or n

Is to establish as to whether the appointed service provider is able to continue providing services beyond the government subsidy or n

Is to establish as to whether the appointed service provider is able to continue providing services beyond the government subsidy or n

Is to establish as to whether the appointed service provider is able to continue providing services beyond the government subsidy or n

To establish other interventions that are possible to enable sustainable future for deployed Broadband internet services (Research Q4)

To establish other interventions that are possible to enable sustainable future for deployed Broadband internet services (Research Q4)

To establish other interventions that are possible to enable sustainable future for deployed Broadband internet services (Research Q4)

To establish other interventions that are possible to enable sustainable future for deployed Broadband internet services (Research Q4)

To establish other interventions that are possible to enable sustainable future for deployed Broadband internet services (Research Q4)

List of codes

Code

Duration of free Wi-Fi internet services

Advantages and disadvantages of having/not having free Broadband Wi-Fi Internet

Insignificant information

Quality of deployed services

Uses of the free Broadband Wi-Fi internet

Enduser affordability to take up Broadband Wi-Fi internet services

Amount end-user is prepared to pay

Service provider affordability to offer services

Advantages/disadvantages of not renewing Internet services contract

Possible options for service provider to make profit/generate revenue

Infrastructure usability upon expiry of contract

ICT Policies, ICT Regulations and ICT Strategies as possible enablers of sustainability

Less significant information

Effectiveness of the ICT Policies, Regulations and Strategies

Challenges experienced during the Free Broadband Wi-Fi Internet service period

Recommendations by the participants

List of codes

Description	Count	% Codes
Uses of the free broadband Wi-Fi internet as well as advantages and disadvantages of h:	15	7,20%
Pros & Cons of Availability/non-availability of free broadband Wi-Fi internet	18	8,60%
This is the information given by the participant but does not really respond to the question	4	1,90%
The quality of Broadband Wi-Fi internet rendered to the facilities	3	1,40%
	16	7,70%
To measure the possibility of the Entities (e.g. Schools & Clinics) and ordinary Ratlou res	24	11,50%
To establish as whether the end-users are able to pay from their pockets for broadband i	10	4,80%
to determine if the service provider is able to afford to offer services without support from	6	2,90%
The effects to the deployed infrastructure when government does not renew free broadba	7	3,30%
Possibility the service provider to generate revenue without government subsidy	10	4,80%
	3	1,40%
To gather data as to whether the policies, regulations and strategies can assist to enable f	28	13,40%
Information from participant partially responds to the question	13	6,20%
	25	12,00%
	15	7,20%
	12	5,70%

List of codes

Cases	% Cases
13	92,90%
14	100,00%
4	28,60%
3	21,40%
13	92,90%
13	92,90%
10	71,40%
5	35,70%
5	35,70%
4	28,60%
3	21,40%
11	78,60%
8	57,10%
11	78,60%
13	92,90%
12	85,70%